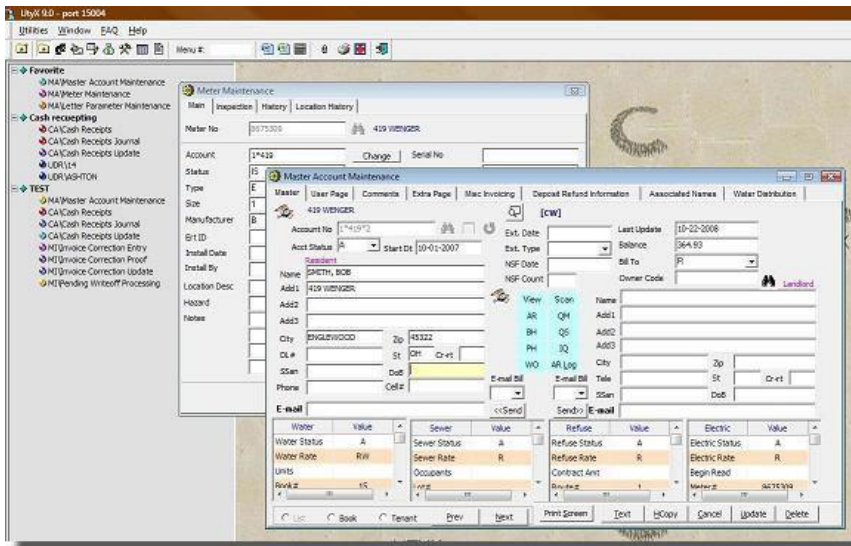




# Utility Billing



The Utility Billing System has the capability to bill for Water, Capital Water, Sewer, Capital Sewer, Refuse, Deregulated Electric and Gas. In addition, it can handle unlimited Miscellaneous Billings to centralize all the billings within an entity. The system incorporates a flexible account number structure that permits a complete owner/tenant tracking. Service Orders, Deposit Tracking, Letter integration with Microsoft Word, and a full Meter Inventory with Meter Change-out capabilities are standard on the system. Multiple meter handling (Dual, Submeter, Consolidated) is also built in. A wide variety of bill formats

are available including Postcard, Mailer, Printer Outsource and Statement Bills. There are flexible Estimating, Pro-rating and Level Billing options as well. The system has an Invoice Correction and Bill Reprint process. There is also a strong delinquency tracking with full Write-off capability.

## Key Features

- Online Help
- Microsoft Word and Excel Integration
- Cash Receipting for Multiple Services
- Miscellaneous Billing and Receipting
- File Attachments
- Interface to CMI Finance
- User Favorites Menu for Quick Access

## Enhancements Modules:

- Hand-Held/AMR Meter Reading
- Bar Code Receipting
- ACH Direct Payments
- Cash Register Interface
- Postnet Reduced Postage
- Installments Program
- Integration to CMI DocuScan
- Hosted Utility Connect